

Ollscoil Mhá Nuad Maynooth University

External Relations Office Communications Assistant

(Senior Executive Assistant, Permanent)

The Role

Maynooth University is committed to a strategy in which the primary University goals of excellent research and scholarship and outstanding education are interlinked and equally valued.

We are seeking to recruit a Communications Executive Assistant to work as part of the External Relations Office team to enhance the reputation of Maynooth University at a time of exciting change. This is an interesting and varied role for a candidate with strong writing, IT, and administrative skills, who is highly organised and has good knowledge of the Irish media landscape, as well as a keen interest in communications, public relations, media and digital media.

The postholder will report to the Head of Communications and work within the university's communications, digital and marketing team. They will work with faculties, departments, institutes and centres across the university to positively enhance the public profile and reputation of Maynooth University.

The postholder will collaborate collegially across teams within the External Relations Office including Alumni Relations, Partnerships and Events as well as liaising with team members in their own team.

Principal Duties

Administrative and other duties:

- Be the first point of contact for incoming communications queries, external and internal
 including but not limited to media/photo requests, video shoots, social media promotions;
 completing/assigning them to appropriate team members, providing strong customer service
 and support to internal stakeholders.
- Respond directly to external and internal queries providing guidance, information and support and/or liaising with appropriate staff.
- Draft first cut press releases and media notices for issue to press



- Draft content for the website news feed, including external/internal news items, articles and event postings; edit/resize digital images for press releases and web.
- Upload news and image content to MU website on a regular basis
- Upload press releases to international digital platforms for distribution
- Provide logistical support for photoshoots and videoshoots across campus.
- Manage GDPR forms to ensure MU complies with data protection rules
- Manage the University's image/photo library, responding to external and internal requests for images; source images for in-house and external publications.
- Monitor daily external news content feeds for potential social media promotions
- Responsible for collating monthly media monitoring reports for circulation;

The ideal candidate will have:

Essential

- Third level education and/or equivalent experience of at least four years working in administrative role in a busy office, preferably in PR or media communications
- Strong writing and editing skills with specific experience drafting press releases
- Knowledge of digital image resizing, Canva, or similar graphic design packages.
- Meticulous attention to detail in communications and events support.
- Highly organised with strong administrative skills.
- Strong IT/digital skills, including web editing, MS Office and Excel
- Strong interpersonal communications skills;
- Ability to multi-task and prioritise
- An enthusiastic, "can-do" stakeholder-focussed approach to tasks
- Be team-oriented.
- Ability to work independently, pro-actively with minimal supervision.
- Flexible approach to working hours (occasionally attending events after hours or at weekends is a component of the role).
- Keen interest in Irish media developments, PR and communications, general and digital media landscape.
- Knowledge of the Irish political landscape
- A customer service mindset

Desirable

- Experience or knowledge of the third-level landscape
- Experience in, or willingness to learn, project management tools like Jira, Monday.com or others.

Office of External Relations

Led by the Director of Development and External Relations, the Office of External Relations manages and advances the reputation of Maynooth University nationally and internationally by engaging with the public, our graduates, and our colleagues to support the objectives of the University Strategic Plan 2023-2028.

We strive to use new and creative ways to tell the stories of Maynooth University — our academic excellence and world-class research to meet societal challenges, our diversity and inclusivity, and our inspiring students and alumni.



We oversee the University's external and internal communications activities, including:

- media and public relations
- marketing campaigns
- brand identity
- digital presence (including the University website and its social media channels)
- alumni relations
- · fundraising and development activities

The University

Maynooth University is a very distinctive university, a collegial institution focused on science and engineering, humanities, and social sciences, and equally committed to research, teaching and community engagement. Located in Ireland's only university town, its distinctive features and character owe much to its unique history and heritage. It provides a high-quality educational experience to over 15,000 students on a campus with 18th century roots and 21st century dynamism.

The strategic trajectory and accomplishments of Maynooth University, in the 25 years since its establishment as an autonomous public university, are exceptional, and a source of great pride to the university community, staff, students and alumni. Maynooth University in 2024 ranked in the top 90 global Times Higher Education (THE) Young University rankings, placing 86th in the world. Maynooth University's growing global reputation is based on the originality, quality, importance and impact of its research and scholarship, commitment to teaching and learning, the quality of academic programmes, and its leadership in widening participation in higher education. The sources of success are the dedication of its staff and the energy and engagement of its students.

Maynooth University is a place of lively contrasts – a modern institution, dynamic, rapidly-growing, research-led and engaged, yet grounded in historic academic strengths and scholarly traditions. With over 15,000 students Maynooth offers a range of programmes at undergraduate, postgraduate and doctoral level in the humanities, science and engineering and social sciences, including business, law and education. The University also offers a range of international programmes and partnerships.

Maynooth's unique collegial culture fosters an interdisciplinary approach to research, which its world-class academics bring to bear in tackling some of the most fundamental challenges facing society today. The University's research institutes and centres consolidate and deliver this impact as vibrant communities of learning, discovery and creation. Research at Maynooth also is very much central to its teaching and the University prides itself on placing equal value on its research and teaching missions.

Maynooth University's Values

Our values define who we are, what we believe in and how we act as a community. They underpin our future success and guide our expectations of ourselves and each other. Our values apply to everyone in the University community:

- Integrity
- Collegiality
- Responsibility
- Freedom of expression
- Ambition

Maynooth University Strategic Plan 2023 - 2028



The University's Strategic Plan 2023 - 2028 builds on our rich academic history and strong foundations to set out an ambitious and forward-looking path for the future of our University. This roadmap underscores our commitment to adapt to a changing world while staying true to our values. Our vision is to be a university of excellence, opportunity and impact, having a significant stake in all three.

For more information about Maynooth University's future direction, please visit: https://strategy.maynoothuniversity.ie/

Plean Straitéiseach Ollscoil Mhá Nuad 2023 - 2028

Tógann Plean Straitéiseach na hOllscoile 2023 - 2028 ar ár stair acadúil shaibhir agus ar ár mbunchlocha láidre chun conair uaillmhianach agus cheannródaíoch a leagadh amach do thodhchaí ár nOllscoile. Soiléiríonn an treochlár seo ár dtiomantas do dhul i dtaithí ar dhomhan atá ag síorathrú agus ár ngníomhaíochtaí a chur in oiriúint dó, agus san am céanna a bheith dílis dár luachanna Ollscoile. Is í an fhís atá againn a bheith mar ollscoil feabhais, deiseanna agus tionchair, agus lámh láidir a bheith againn i ngach ceann de na trí ghné seo.

Léigh anseo le haghaidh breis eolais faoi thodhchaí Ollscoil Mhá Nuad: https://strategy.maynoothuniversity.ie/?lang=ga

Our Strategic Plan sets out an ambition to be an excellent place to learn and work, and an inclusive community where students and staff can flourish and make a distinctive contribution to the national system of higher education and the public good. Achieving this requires staff to have a strong sense of connection to the University and support from colleagues. We recognise that our people are our greatest resource and actively seeks to attract, develop, and retain a talented workforce by creating a positive and welcoming University environment. As well as offering a competitive salary, access to a public sector pension scheme, and annual leave allowance, the University also provides other facilities and benefits including, but not limited to:

- Family-friendly leave schemes
- Tax Saver travel scheme and Cycle to Work scheme
- On-campus crèche
- On-campus restaurants and coffee shops
- Employee Assistance Programme
- Health and Well-Being programmes
- Education support opportunities
- Continuous Professional Development opportunities, including leadership programmes, mentoring, Aurora programme.
- Study and Exam leave
- Sports facilities and gym

To learn more about being part of the Maynooth University team, please visit our website at https://www.maynoothuniversity.ie/human-resources/come-work-with-us

Selection and Appointment

- Only shortlisted candidates will be invited to attend for interview;
- The interview process may include a practical skills test, eg a written exercise;
- Appointments will be approved by the President based on the report of the selection board;
- It is anticipated that interviews will be held in September 2025.



• The appointment is expected to be effective as soon as possible thereafter.

Equality and Diversity

Maynooth University actively works to ensure equality, celebrate the diversity of our community, and promote inclusion. To learn more about our commitment to Equality and Diversity, please read the Maynooth University Equality and Diversity Policy / Polasaí Comhionannais agus Éagsúlachta, our policy on the Employment of People with Disabilities, and our Gender Equality Action Plan 2023-2026. We aim to reflect the diversity of the community we serve and welcome applications from all individuals across our society.

Terms and Conditions

Tenure	This a full-time, permanent post.
Salary	Senior Executive Assistant €46,703 - €56,828 p.a. (7 points)
	Appointments will be made in accordance with public sector pay provisions.
Hours of work	A 35-hour working week is in operation in respect of full-time positions (prorated for part-time positions).
	This can be reviewed or adjusted from time to time through national agreements.
Location	The place of work is the campus of Maynooth University, Maynooth, Co. Kildare.
Annual Leave	Annual leave and public holidays are provided for in the University policy: https://www.maynoothuniversity.ie/human-resources/policies/annual-leave-policy
	Annual leave will be allocated on a pro-rata basis for part-time and temporary positions.
University policies and schemes	Employees of the University will be subject to the terms of the University policies and schemes, available on the University website at:
	https://www.maynoothuniversity.ie/university-policies
	https://www.maynoothuniversity.ie/human-resources/policies
Pension	This is a pensionable post. Employees of the University will enter into a public sector pension scheme, and as such, applicants must ensure they are eligible to become a member of a public sector pension scheme for the duration of the appointment. Details of the public sector pension schemes are available at: https://www.maynoothuniversity.ie/human-resources/pension-information
Eligibility	Applicants should note that eligibility is determined by the Department of Enterprise, Trade and Employment. Further information regarding eligibility is available at: https://enterprise.gov.ie/en/what-we-do/workplace-and-skills/employment-permits/employment-permit-eligibility/



	Non-EEA applicants are responsible for ensuring they can secure a visa to travel to Ireland. Any offer of employment is conditional on applicants securing the appropriate employment permissions. Former Irish Public Service employees - Certain Restrictions on Eligibility Eligibility of applicants formerly employed by an Irish Public Sector body, and who availed of an Irish Public Service Redundancy or Incentivised Retirement Scheme under the Schemes below, may be affected: • Collective Agreement: Redundancy Payments to Public Servants • Incentivised Scheme for Early Retirement (ISER) • Department of Health and Children Circular (7/2010) • Department of Environment, Community & Local Government (Circular Letter LG(P) 06/2013) Applicants should ensure that they are eligible to be re-engaged in the Irish Public Service under the terms of such Schemes. Applicants should address queries with their former Irish Public Sector employer.
Garda vetting	Garda vetting or clearance may be required by the University.
Medical	The University may require a medical examination as a condition of employment.

Data Protection Law

Applications to the University will be treated in accordance with the University Data Protection Policies. For information on the University's Data Protection Policies and Privacy Notice, please see our website: https://www.maynoothuniversity.ie/data-protection

Application Procedure

Closing Date:

23:30hrs (local Irish time) on 11th of September 2025.

Please note all applications must be made via our **Online Recruitment Portal** at the following link:

https://www.maynoothuniversity.ie/human-resources/vacancies

Applications must be submitted by the closing date and time specified above. Any applications which are still in progress at the closing time on the specified closing date will be cancelled automatically by the system.

Late applications will not be accepted.

Maynooth University is an equal opportunities employer

The position is subject to the Statutes of the University

